

[Melissa Sexton](#) reviewed 9 months ago

Quality Excellent

I had a very nice ring that I wished to sell, and Humphreys & Son was one of five places I took the ring. Immediately when I entered I was greeted with smiling faces and people who were actually happy to be working there, which was very different from my previous experiences. I could just feel the happiness in the room! One of the women took my ring to the back to have the master jeweler inspect it. Mr. Humphreys himself came out a few minutes later and personally spoke to me about my ring. He gave me advice that helped ME but not necessarily his business in any way, other than having a good name! He told me the truth, that I could make more selling outright than he could give for the ring because of it's unusual cut, and therefore, difficulty reselling the ring. He spent close to 30 minutes speaking with me and my boyfriend about the ring. We both felt so comfortable and trusting, and since then, Mr. Humphrey has continued to give me his advice and very educated opinions on my ring. He not only took the time to confirm all the dimensions and specifics of the GIA report, but made sure I understood everything as well. NO ONE else did this for my boyfriend and I! and at no cost to me whatsoever! I will definitely make the 30 minute drive to Humphrey & Son from now on anytime I am having a jewelry craving, or need advice! Thanks to them again for all their honesty and patience and just for their smiling faces!